Uniquely qualified to serve you

AIG was the first insurance provider to introduce a proactive mitigation service to help safeguard homes throughout wildfire season. We are proud of the distinctions that set our Wildfire Protection Unit® apart. Here are just a few examples:

1. **Wildfire consultations are conducted by AIG employees.**

   We uphold a hands-on yet discreet and confidential approach to customer service and loss prevention. You can rest assured that anyone accessing your property on our behalf was subject to a stringent background check prior to hire. Our consultations are an integral part of ensuring that you are prepared for a wildfire. Having an “in house” team makes it easier to stay connected with your independent insurance advisor, understand the unique features of your property, and consider your individual needs and preferences.

2. **Our wildfire mitigation specialists have top-notch credentials and training.**

   Although the Wildfire Protection Unit is not a private fire department, our specialists are former firefighters with an average of five years of wildland fire experience. Unlike other organizations that outsource their services to third-party vendors, Wildfire Protection Unit crew members are AIG employees.

3. **We use superior mitigation products.**

   AIG uses Phos-Chek®—a long-term fire retardant made of the same material used by government agencies to fight fires. We also apply Class A foam and Thermo-Gel to structures, propane tanks, vehicles, etc. Both are safe and effective in providing a barrier from heat.

4. **Our trucks are designed for both pre-treatment and emergency response.**

   When needed, we can pre-treat hazardous vegetation with Phos-Chek well before a wildfire is in the area. During emergency response, we can apply Phos-Chek for perimeter protection and/or Class A foam or Thermo-Gel for structure and landscaping protection.

5. **Our exclusive disaster intelligence center provides non-stop monitoring.**

   Our round-the-clock intelligence center is staffed with highly-trained, experienced geographical information specialists who track fire behavior, conditions, direction and changing fire perimeters. In addition, sophisticated mapping technology identifies insured homes in real-time as wildfires approach and provides our trucks with state-of-the-art fire monitoring capabilities.

For wildfire-related questions, call 800 899 2409 or email wildfire.pcg@aig.com. AIG Private Client Group is pleased to work with a select group of independent insurance advisors. To learn more or find an advisor in your area, visit www.aig.com/pcg.

1 Eligibility requirements apply; enrollment required. We cannot guarantee that we will be able to access your property during a wildfire, or that the application of fire retardant will prevent or reduce damage to your property from a fire. Additionally, we make every effort to obtain real-time information on fire lines and threat levels, but cannot guarantee its accuracy.

The Wildfire Protection Unit complies with state laws and guidelines set by the International Association of Fire Chiefs (IAFC). These regulations are in place to help protect the safety of public and private fire protection forces. In some instances, they may restrict our access to your home during an active wildfire. To learn more about IAFC’s guidelines, visit www.iafc.org or contact the Wildfire Protection Unit.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. (AIG). AIG Private Client Group is a division of the member companies of AIG. For additional information, please visit our website at www.aig.com. Products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Not all products and services are available in every jurisdiction, and insurance coverage is governed by actual policy language. Certain products and services may be provided by independent third parties. Insurance products may be distributed through affiliated or unaffiliated entities. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.